



CABANA 2281[®]

DIRECTORY OF SERVICES
&
HOUSE RULES



CABANA 2281

Dear Guest,

Welcome and Thank You for choosing to spend your holidays with us at Cabana 2281.

Our constant devotion to quality and our guest's full satisfaction, promises that every stay with us is a truly memorable experience.

To ensure that you make the most of your time with us, we have prepared our Directory of Services to help to inform you about the wide range of the facilities, amenities and services we provide.

For more information or assistance, please feel free to contact our Resident Manager at any time.

CABANA 2281

Management,

Datin Hamidah

Resident Manager

Phone : +6019-270 2281 | Email : booking@cabana2281.com



CABANA 2281

Welcome to CABANA2281

1 : *Welcome to CABANA 2281 Haven*

Greeting from Our Family to Yours!

Welcome to CABANA2281, where hospitality meets heart. Our family is delighted to have you as our guest. May your stay be filled with warmth, comfort, and unforgettable moments.

2 : *Your Private & Cozy Retreat*

Discover the Comforts of CABANA2281

Step into your personal haven. CABANA2281 offers a blend of luxury and charm, providing you with a cozy retreat. From plush furnishings to thoughtful details, your comfort is our priority.

3 : *Embracing Serenity*

Dos & Don'ts for a Tranquil Stay

To ensure a serene experience for all, please take a moment to familiarize yourself with our dos and don'ts. Your cooperation allows everyone to enjoy the tranquillity that CABANA2281 promises.

4 : *Your CABANA2281 Experience*

Unveiling Our Exclusive Amenities

Indulge in the delights CABANA2281 has to offer. From rejuvenating spa services to refreshing poolside lounging, explore the exclusive amenities that make your stay truly exceptional.

5 : *Explore the Neighbourhood*

Hidden Gems & Local Delights

Venture beyond CABANA2281's walls and discover the treasures nearby. Explore local attractions, savor culinary delights, and immerse yourself in the charm of the neighbourhood. Your adventure awaits!

6 : *Your Stay, Your Way*

Customizing Your CABANA2281 Escape

At CABANA2281, we believe in personalized experiences. Let us know how we can tailor your stay to meet your preferences. Your comfort and satisfaction are our top priorities.



7 : *A Heartfelt Thank You*

Hoping Your CABANA2281 Stay Was Unforgettable

As your CABANA2281 adventure comes to a close, we extend our sincere gratitude for choosing us as your retreat. We hope you found comfort, joy, and relaxation within our haven.

Thank you for being a part of the CABANA2281 family. Your presence has made our resort brighter, and we genuinely hope to welcome you back for more cherished moments. Safe travels, and until we meet again!

8 : *Stay Connected*

Follow Us for Updates & Special Offers

Stay in the loop with CABANA2281. Follow us on social media for updates, exclusive offers, and a glimpse behind the scenes. We love connecting with our guests online!

9 : *Discover CABANA2281 Living*

Your Souvenirs Await

As you explore CABANA2281, you may notice carefully curated items that enhance our space. We invite you to appreciate the beauty of these unique pieces. Please note that these items are not for removal.

Should you find something that captivates you, inquire about purchase options. Our caretaker or the CABANA2281 office can assist you with making these exceptional pieces a part of your own sanctuary. Simply reach out before your departure.

Thank you for understanding and appreciating the essence of CABANA2281 Living.

10 : *Safety First*

Your Well-being Matters

At CABANA2281, your safety is our top priority. We have implemented rigorous safety protocols to ensure your well-being during your stay. Familiarize yourself with emergency exits, and should you have any safety concerns, please don't hesitate to reach out to our dedicated team.

11 : *Sustainable Practices*

CABANA2281's Commitment to the Environment

Embrace the beauty of nature during your CABANA2281 stay. We are committed to sustainability. Join us in reducing our environmental footprint by reusing towels and being mindful of water and energy consumption. Together, we can preserve the natural wonders surrounding our haven.

12 : *Explore the Surroundings*

Adventure Awaits Beyond CABANA2281

Discover the vibrant array of recreational activities near CABANA2281:

- **Nature Trails:** Immerse yourself in the beauty of the surrounding landscapes with scenic walking or biking trails.
- **Water Excursions:** Indulge in water activities like kayaking, paddleboarding, or simply enjoy a leisurely boat ride.
- **Local Attractions:** Uncover the charm of nearby attractions, from cultural landmarks to quaint shops, creating lasting memories.
- **Golf and Sports:** Tee off at nearby golf courses or engage in sports activities for a dynamic and active getaway.

Our concierge is ready to assist you with recommendations, bookings, and any other details to make your exploration unforgettable. Enjoy the diverse experiences awaiting you just beyond the doors of CABANA2281.

13 : *Local Gems & Essentials*

Discover Convenience Near CABANA2281

Explore the neighbourhood around CABANA2281 and make the most of your stay:

- **Dining Delights:** Indulge in culinary adventures with a variety of restaurants and cafes offering diverse cuisines, all just a stone's throw away.
- **Mini Markets:** Convenience is at your fingertips with nearby mini markets for any essentials you may need during your stay.

- **Airport Accessibility:** For smooth transitions, note the proximity of the airport, ensuring stress-free travel arrangements.



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- **Transportation Hubs:** Easily navigate the area with access to bus stations or other transportation services conveniently located nearby.
- **Points of Interest:** Uncover hidden gems and local attractions, from scenic beaches to cultural hotspots, providing endless opportunities for exploration.
- **Airport Accessibility:** For smooth transitions, note the proximity of the airport, ensuring stress-free travel arrangements.

Our concierge team is available to guide you to these local gems, enhancing your CABANA2281 experience with the convenience of the surrounding community. Enjoy the best of both worlds during your stay.

14 : *Flexible Arrivals & Departures*

Your Schedule, Your Stay

At CABANA2281, we understand that travel plans don't always follow a strict timetable. Therefore, we offer flexibility for both late arrivals and checkouts:

- **Late Arrivals:** If you anticipate arriving after our standard check-in hours, please inform our team in advance. We'll ensure a smooth and welcoming arrival process whenever you reach CABANA2281.
- **Extended Checkouts:** Should you desire a leisurely departure, inquire about the possibility of extending your checkout time. We'll do our best to accommodate your schedule, allowing you to savour every moment of your CABANA2281 retreat.

Your comfort is paramount, and we aim to tailor your stay to your preferences. Simply reach out to our concierge team, and we'll make the necessary arrangements for a seamless experience.

15 : *Ensuring Your Safety*

Security at CABANA2281

Your safety is our utmost priority at CABANA2281, and we want you to feel secure throughout your stay:

- **24-Hour Security Guards:** Rest easy knowing that our dedicated security team is on-site around the clock, ensuring a safe and tranquil environment for all guests.
- **CCTV Surveillance:** Our premises are equipped with state-of-the-art CCTV cameras, strategically placed to monitor and enhance the security of CABANA2281. Your peace of mind is our commitment.



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We take pride in providing a secure retreat for our guests. If you have any security-related inquiries or concerns, please don't hesitate to reach out to our team. Your well-being is our top concern.

16 : *Comfort & Hygiene Standards*

Luxury in Every Detail

At CABANA2281, we prioritize your comfort and well-being. To ensure a pristine and rejuvenating stay:

- **Bed Linen Refresh:** Our commitment to cleanliness includes regular bed linen changes every two days. Rest assured; you'll experience the luxury of fresh linens throughout your stay.
- **Mattress Care by COWAY Services:** The comfort of your sleep is of utmost importance. We partner with Coway Services for regular mattress cleaning, maintaining a hygienic and inviting sleep environment.

We take pride in the meticulous upkeep of our accommodations, providing you with the highest standards of cleanliness and comfort. If you have any specific preferences or additional requests, our team is here to ensure your stay is tailored to perfection.

17 : *Shared Spaces, Shared Responsibility*

Preserving the Beauty of CABANA2281

At CABANA2281, we believe in collective care for our shared spaces. We kindly request your assistance in maintaining the cleanliness and serenity of our resort:

- **Respectful Clean-up:** Please be mindful of your surroundings. A gentle reminder to tidy up after yourself in common areas ensures a pleasant environment for all guests.
- **Waste Disposal:** Dispose of your waste responsibly by using designated bins. For larger items, our team can guide you to the proper dump area to keep our surroundings pristine.
- **BBQ Area Etiquette:** If you indulge in our BBQ area, we appreciate your cooperation in cleaning up afterward. This helps us preserve the inviting atmosphere for all guests.
- **Poolside Courtesy:** Enjoy the pool responsibly and leave the poolside area as you found it. A clean and tidy space ensures everyone can relish the beauty of our swimming pool.

By collectively participating in the care of CABANA2281, we can uphold the quality of our resort for all guests to enjoy. Your cooperation is truly appreciated.



18 : Pool Regulations: Our Dos & Don'ts

Ensuring a Safe and Enjoyable Pool Experience

At CABANA2281, we prioritize the safety and enjoyment of all our guests. Please take a moment to familiarize yourself with our pool regulations:

Dos:

1. **Supervision:** Children under the age of below 12 must be accompanied by an adult while in the pool area.
2. **Proper Attire:** Appropriate swimwear is required. For hygiene and safety reasons, please refrain from wearing street clothes.
3. **Shower Before Swimming:** A quick rinse in the shower is mandatory before entering the pool to maintain water quality.
4. **Poolside Courtesy:** Be mindful of other guests. Keep noise levels to a minimum, and avoid running or rough play in the pool area.
5. **Respect Timings:** The pool is accessible from 0800hr to 12 midnight. Please adhere to these timings to ensure everyone's enjoyment.
6. **Max Time Allowed:** To allow everyone a chance to enjoy the pool, kindly limit your time when there's a crowd.
7. **Safety Equipment:** Familiarize yourself with the location of safety equipment, such as lifebuoys and first aid kits, in case of emergencies.
8. **Proper Use of Pool Furniture:** Please use pool furniture responsibly. Avoid moving or rearranging furniture for safety and maintenance reasons.

Don'ts:

1. **Glassware:** For safety reasons, glass containers are strictly prohibited in the pool area.
2. **Diving:** Avoid diving into the pool, as it can pose risks. Please use the designated areas for entry.
3. **Unattended Belongings:** Do not leave personal belongings unattended. CABANA2281 is not responsible for lost or stolen items.
4. **Food and Beverages:** Refrain from bringing food or beverages into the pool. Enjoy refreshments at our designated seating areas.
5. **Health Concerns:** If you have open wounds, infections, or other health concerns, please refrain from entering the pool.



Important Notice:

- **Operating Hours:** The pool area is accessible from 0800hr to 12 midnight. Please vacate the area promptly to allow for necessary maintenance and cleaning.
- **Midnight Closure:** The pool is closed promptly at midnight. We appreciate your cooperation in adhering to this closure time.
- **Liability Disclaimer:** CABANA2281 is not responsible for any injuries, accidents, or loss of personal property that may occur in the pool area. Guests are responsible for their own safety and well-being.

Your cooperation with these regulations ensures a safe and enjoyable experience for all guests.

Thank you for contributing to the well-being of our CABANA2281 community.

19 : *Water Conservation Efforts*

Conscious Usage for a Sustainable Stay

At CABANA2281, we are committed to environmental sustainability. We encourage all guests to join us in preserving precious resources:

- **Towel Reuse:** Consider reusing towels during your stay to reduce water consumption. Towels left on the rack indicate your willingness to use them again.
- **Energy Efficiency:** Help us conserve energy by turning off lights, air conditioning, and other electronic devices when not in use. Small actions collectively make a significant impact.
- **Poolside Awareness:** While enjoying our swimming pool, be mindful of water usage. Small actions, such as avoiding excessive splashing, contribute to our shared commitment to sustainability.

Together, we can create an eco-friendly and responsible CABANA2281 experience. Thank you for embracing these practices and contributing to the well-being of our planet.

20 : *Local Regulations*

Ensuring Compliance with Local Laws

CABANA2281 is committed to maintaining the highest standards, including compliance with local laws and regulations. We kindly ask guests to familiarize themselves with any specific requirements governing their stay. Should you have any questions or concerns, our concierge team is here to assist.



21: *Insurance Coverage*

Your Peace of Mind is Our Priority

Rest assured, CABANA2281 is covered by comprehensive insurance policies. In the rare event of unforeseen circumstances, our insurance provides the necessary coverage. We recommend guests to have their own travel insurance to safeguard personal belongings and ensure additional peace of mind during their stay.

22: *Accessibility Information*

Inclusive Accommodations at CABANA2281

CABANA2281 is committed to providing accessible accommodations. If you or any member of your party has specific accessibility needs or concerns, please inform our team in advance. We are dedicated to ensuring all guests enjoy a comfortable and welcoming stay.

23: *Emergency Procedures*

Your Safety is Our Priority

In the unlikely event of an emergency, please familiarize yourself with our emergency procedures outlined in the CABANA2281 Welcome Book. Evacuation plans and emergency contact information are available for your reference. Your safety is paramount, and our team is trained to respond promptly to any situation.

24: *Health and Safety Guidelines*

Prioritizing Well-being for All

In consideration of global and local health situations, CABANA2281 adheres to stringent health and safety guidelines. We kindly ask guests to cooperate with any health protocols in place during their stay. Your well-being, as well as that of our staff and community, is our utmost priority.

25: *Check-Out Procedures*

Smooth Departure

As your CABANA2281 retreat comes to an end, we want to ensure your departure is as seamless as your arrival. Kindly check-out by 1200hr and follow the simple steps outlined in your welcome book. If you need any assistance or have special requests, our guest services team is just a call away. Thank you for choosing CABANA2281—we hope to welcome you back soon!



26: *Your Feedback Matters*

Share Your CABANA2281 Experience

Your feedback is invaluable. We strive to create the perfect getaway, and your thoughts help us improve. Feel free to share your experience on review platforms or with our team directly.

A. How would you rate your overall experience at CABANA2281?

B. What aspects of your stay did you enjoy the most?

C. Is there anything specific that stood out to you as exceptional during your visit?

D. Were there any areas where you feel we can improve or enhance the guest experience.

E. How would you describe the comfort and cleanliness of your accommodation?

F. Did you take advantage of any of our amenities or services? If yes, please share your thoughts.

G. Were our staff members helpful and attentive to your needs? Is there anyone you would like to commend?

H. Did you explore the local area? Any recommendations or suggestions for nearby activities or attractions?

I. How was your interaction with our caretaker or any other staff member?

J. Would you consider staying at CABANA2281 again in the future?

Your insights are invaluable in helping us refine and elevate the CABANA2281 experience.

"Thank you for taking the time to share your thoughts."